

Dear Sirs,

We require your feedback so that we can improve the startup and system handover to more closely satisfy your needs.



To reply, please fax or eMail this completed feedback form to the HEWI ES Hotline eMail: es-support@hewi.de or Fax: +49 (0)5691 82 400.

A Installation date		Property / Location	
1			
B Instruction performed by			
1	Name	Time	
2	Phone	Location	
C The content		Yes / No /Explanations	
1	More than required for day-to-day business		
2	Precisely right for my day-to-day business		
3	Just about adequate for my day-to-day business		
4	Inadequate for my day-to-day business		
5	How do assess your degree of fitness, scoring with grades from 1 - 6? (1 best, 6 worst)		
D The HEWI trainer		Assessed using school grades from 1 - 6	
1	Technical knowledge		
2	Methodological competence		
3	Rhetorical competence		
4	Answering my special questions		
5	Please say if you permit us to quote your praise:		
E Your benefits!			
1	Know the software functions for my task		
2	Can use these without help		
3	Know my support contact		
4			
F What did you especially like?			
1			
2			
3			
4			
G What was missing?			
1			
2			
3			
4			
H Instruction received			
1	Name	eMail	
2	Phone	Fax:	
J Your comments / suggestions for improvements			
1			
2			
3			
4			

Thank you for your cooperation